



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

To: All Stakeholders

From: Brittani Trujillo, Case Management Services Coordinator

Date: February 5, 2015

Subject: COMMUNICATION BRIEF
Report of the Task Group on Conflict Free Case Management

Purpose: To distribute the report and recommendations from the Conflict Free Case Management Task Group. Additionally, the Department of Health Care Policy and Financing (the Department) seeks feedback from all stakeholders regarding the recommendations made.

Background: The recommendations developed are in response to the final Home and Community Based Services rule, in regard to Person-Centered Service Plans, which was effective March 17, 2014. The regulation requires that the person developing the Person-Centered Service Plan not have any relationship with the agency providing the services. The only exception to this is when there is no other willing and qualified provider. However, the state is responsible for proving this case to the federal Centers for Medicare and Medicaid Services (CMS).

The Task Group met nine times from February 2014 October 2014. The Task Group developed recommendations for a conflict free case management system for consideration by the Department. In addition to those recommendations, the Task Group also discussed and outlined other factors the Department should consider when creating a conflict free case management system.

All models offer an individual choice in case management agency and the agency responsible for direct service provision.

Procedure or Information: The recommendations are included in the Task Group report attached to this Communication Brief. All comments regarding the Task Group report will be considered and implemented or the reason for not implementing will be explained. The Department will create a "Listening Log" to record the comments and



the Department's responses. The Listening Log will be distributed in a Communication Brief to Stakeholders once all comments have been received and answered.

The Task group's recommendations can be accessed at the following link:

<https://www.colorado.gov/pacific/hcpf/didd-communication>

Action: Public comment is open for 30 calendar days from the date of this notification (February 5, 2015 through March 6, 2015). Comments may be submitted to the Department through the following routes:

1. **Email:** Brittani.Trujillo@state.co.us (subject line: CFCM Listening Log)
2. **Rules Line:** 303-866-5560
3. **US Mail:** Attention: Brittani Trujillo, 1570 Grant Street, Denver, CO 80203
4. **Fax:** Attention: Brittani Trujillo 303-866-2803

Attachments:

Report of the Task Group on Conflict Free Case Management
Appendix 1-Task Group Member Roster & Attendance
Appendix 2-Task Group Meeting Summaries
Appendix 3-Task Group Timelines for Materials

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